Disinfection guideline of Yamaha Products

Due to the impact of the COVID-19 global pandemic that began in early 2020, each of us has received numerous inquiries regarding the disinfection of Yamaha products. With regard to disinfection of Yamaha products, we recommend you to follow the points in below.

In addition, the contents of the guideline will be published on Yamaha web site.

Please note that this guideline does not guarantee the complete disinfection of products. We cannot guarantee for the avoidance of an infection with COVID-19 even if all guidelines will be followed.

1. Preface (For all instruments)
   - This notice and the attached files ("this guideline") are basic guideline of the disinfection of Yamaha products.
   - The contents of this guideline pertain to disinfection methods that differ from ordinary cleaning. Some of the contents may differ from those of user manuals, etc.
   - Furthermore, there may be effects on the external appearance depending on the compatibility between the materials and surface treatment of each product part and the disinfecting material. Please do not implement or recommend disinfection methods other than those described in this guideline.
   - This guideline does not guarantee the complete disinfection of products. Please include this point in explanations to customers. In addition, users are requested to diligently perform disinfection on their own.

2. Storefront Display Items and Selectively Sold Products
   - With regard to sales activities involving extremely close physical contact such as trying out of mouthpieces, please consult with customers in addition to thoroughly cleaning the product.
   - After a customer has used a product, please make efforts to carry out disinfection promptly for the safety of the next customer to use it.

3. Equipment and Rental Products in Music Classrooms, etc.
   - Please caution to avoid sharing of products involving extremely close contact such as mouthpieces, and recommend individual purchasing by each student.

4. Privately Owned Instruments
   - Please reconfirm the comments in 1. Preface part and the methods described in the attachment.

Should you have any questions regarding this matter, please speak to your Yamaha Sales Representative.

Yours sincerely,

EN-v1

Contents

Disinfection guide for Acoustic & Hybrid Piano

*1 For products that can be disinfected using neutral detergent, the impact on the product has been confirmed up to a maximum concentration 0.32% of mixed solution, Alkylamine oxides and Polyoxyethylene alkyl ether, The Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a Alkylamine oxides 0.05% solution, Polyoxyethylene alkyl ether above 0.2% solution is effective. Use a solution with the concentration recommended in each country.

*2 For products that can be disinfected using sodium hypochlorite, the impact on the product has been confirmed up to a maximum concentration 0.5% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 0.05% solution is effective. Use a solution with the concentration recommended in each country.

*3 For products that can be disinfected using ethanol, the impact on the product has been confirmed up to a maximum concentration 80% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 70% solution is effective. Use a solution with the concentration recommended in each country.

Acoustic & Hybrid Pianos

	Keyboard		Painted parts	
	White keys	Black keys	Polyester painted parts	Other painted parts UP back side, GP backpost undersurface, UP/GP keybed undersurface, etc.
Neutral detergent with surfactant *1	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.
Sodium hypochlorite *2	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.
Ethanol *3	Do not use ethanol, as it may cause the keyboard surface to crack.	Do not use ethanol, as there is a risk of adversely affecting the keys.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	Do not use ethanol, as it may cause discoloration or degradation.

	Other parts			
	Metal parts	Resin parts (acrylic)	Resin parts (non-acrylic)	Hybrid Pianos
	Yamaha logo, pedals (metal area), hinge, balance pin, front pin, etc.	GP leg block(L&S) side veneers, etc.	resin music desk, UP key block, upper frontboard rubber button, etc.	control unit, liquid crystal panel, cable jack, switch box, etc.
Neutral detergent with surfactant *1	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.
Sodium hypochlorite *2	Do not use Sodium hypochlorite, as it may cause discoloration or degradation.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	Do not use Sodium hypochlorite, as it may cause discoloration or degradation.
Ethanol *3	In case of embedded decorations, etc., ethanol may be used as long as it is only to wipe the surface lightly. However, degradation or other changes may occur.	Do not use ethanol, as it may cause discoloration or degradation.	Do not use ethanol for music desk and key block, as it may cause the white keys to crack.	Do not use ethanol, as it may cause the panel surface to crack.

Disinfection guide for Digital Pianos and Keyboard Instruments

*1 For products that can be disinfected using neutral detergent, the impact on the product has been confirmed up to a maximum concentration 0.32% of mixed solution, Alkylamine oxides and Polyoxyethylene alkyl ether, The Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a Alkylamine oxides 0.05% solution, Polyoxyethylene alkyl ether above 0.2% solution is effective. Use a solution with the concentration recommended in each country.

*2 For products that can be disinfected using sodium hypochlorite, the impact on the product has been confirmed up to a maximum concentration 0.5% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 0.05% solution is effective. Use a solution with the concentration recommended in each country.

*3 For products that can be disinfected using ethanol, the impact on the product has been confirmed up to a maximum concentration 80% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 70% solution is effective. Use a solution with the concentration recommended in each country.

Digital Pianos

	Keyboard		Panel Controls	Exterior	
	White keys	Black keys	Front panel, Buttons, etc.	Polyester painted parts	PVC board
Neutral detergent with surfactant *1	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.
Sodium hypochlorite *2	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	Do not use Sodium hypochlorite, as it may cause discoloration or degradation.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	Do not use Sodium hypochlorite, as it may cause discoloration or degradation.
Ethanol *3	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	Do not use ethanol, as it may cause discoloration or degradation.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	Do not use ethanol, as it may cause discoloration or degradation.

Electone & Keyboard Instruments

	Keyboard		Panel Controls	Exterior	
	White keys	Black keys	Front panel, Buttons, etc.	Fall board	Other parts
Neutral detergent with surfactant *1	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.
Sodium hypochlorite *2	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	Do not use Sodium hypochlorite, as it may cause discoloration or degradation.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	
Ethanol *3	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip onto the side of the keyboard. Also, wipe thoroughly so that no solution or water remains.	Do not use ethanol, as it may cause discoloration or degradation.	Do not use ethanol, as it may cause the fallboard to crack.	

Disinfection guide for Brass and Woodwind

*1 For products that can be disinfected using neutral detergent, the impact on the product has been confirmed up to a maximum concentration 0.32% of mixed solution, Alkylamine oxides and Polyoxyethylene alkyl ether, The Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a Alkylamine oxides 0.05% solution, Polyoxyethylene alkyl ether above 0.2% solution is effective. Use a solution with the concentration recommended in each country.

*2 For products that can be disinfected using sodium hypochlorite, the impact on the product has been confirmed up to a maximum concentration 0.5% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 0.05% solution is effective. Use a solution with the concentration recommended in each country.

*3 For products that can be disinfected using ethanol, the impact on the product has been confirmed up to a maximum concentration 80% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 70% solution is effective. Use a solution with the concentration recommended in each country.

Brass

	Lacquered parts	Silver Plated parts	Non-metallic parts	Mouthpiece (Silver plated)
Ethanol *3	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.	Do not use ethanol, as it may cause discoloration or degradation.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. The mouthpiece is placed against the mouth, so wash thoroughly with water after disinfection.

Woodwind

	Lacquered parts (Saxophone)	ABS resin parts	Wooden parts	Plated parts
Ethanol *3	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.	There will be no problem as long as ethanol is used only to wipe the surface lightly; however prolonged contact with the alcohol components will lead to material degradation. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe thoroughly with a dry cloth so that no solution or water remains.	Do not wipe with alcohol disinfectant (including disinfectant sheets that contain alcohol) or water, as this may cause discoloration or degradation of the materials. *It is recommended to wipe the tube surface with a dry polishing cloth or other clean cloth.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.

	Non-metallic parts	Mouthpiece (Phenolic resin)	Mouthpiece (Ebonite)
Ethanol *3	Do not use ethanol, as it may cause discoloration or degradation.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. The mouthpiece is placed against the mouth, so wash thoroughly with water after disinfection.	Do not use ethanol, as it may cause discoloration or degradation.

Venova, Silent Brass

	Venova		Silent Brass
	ABS resin parts	Resin reed	ABS resin parts
Ethanol *3	There will be no problem as long as ethanol is used only to wipe the surface lightly; however prolonged contact with the alcohol components will lead to material degradation. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe thoroughly with a dry cloth so that no solution or water remains.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. The reed is placed against the mouth, so wash thoroughly with water after disinfection. *Use a mouthpiece cleaner to remove everyday dirt and stains. A mouthpiece cleaner does not disinfect, but has a cleansing effect to help maintain cleanliness.	There will be no problem as long as ethanol is used only to wipe the surface lightly; however prolonged contact with the alcohol components will lead to material degradation. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe thoroughly with a dry cloth so that no solution or water remains.

Case

	Exterior, Handle	Interior
Ethanol *3	Ethanol may be used as long as it is only to wipe the surface lightly, except for surfaces with printing. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe thoroughly with a dry cloth so that no solution or water remains.	1. Lightly spray the interior cloth with alcohol disinfectant. 2. Do not close the case until the alcohol disinfectant has evaporated.

Recorder, Pianica

	Recorder		Pianica
	ABS resin parts	Wooden parts	Resin parts
Ethanol *3	There will be no problem as long as ethanol is used only to wipe the surface lightly; however prolonged contact with the alcohol components will lead to material degradation. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe thoroughly with a dry cloth so that no solution or water remains.	Do not wipe with alcohol disinfectant (including disinfectant sheets that contain alcohol) or water, as this may cause discoloration or degradation of the materials. *It is recommended to wipe the tube surface with a dry polishing cloth or other clean cloth.	There will be no problem as long as ethanol is used only to wipe the surface lightly; however prolonged contact with the alcohol components will lead to material degradation. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 3. Wipe thoroughly with a dry cloth so that no solution or water remains.

Disinfection guide for Strings

*1 For products that can be disinfected using neutral detergent, the impact on the product has been confirmed up to a maximum concentration 0.32% of mixed solution, Alkylamine oxides and Polyoxyethylene alkyl ether, The Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a Alkylamine oxides 0.05% solution, Polyoxyethylene alkyl ether above 0.2% solution is effective. Use a solution with the concentration recommended in each country.

*2 For products that can be disinfected using sodium hypochlorite, the impact on the product has been confirmed up to a maximum concentration 0.5% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 0.05% solution is effective. Use a solution with the concentration recommended in each country.

*3 For products that can be disinfected using ethanol, the impact on the product has been confirmed up to a maximum concentration 80% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 70% solution is effective. Use a solution with the concentration recommended in each country.

Strings

	Body	Bow
Ethanol *3	Do not use ethanol, as it may cause discoloration or deterioration of the varnish and wood materials used. *Prepare two dedicated cloths for string instruments, one for wiping off rosin and one for wiping off hand and finger marks and sweat, and wipe the instruments carefully. There is no sterilization or disinfectant effect, but some effect to remove viruses and bacteria on the surface of the instruments can be expected.	Do not use ethanol, as it may cause discoloration or deterioration of the varnish and wood materials used. *Prepare two dedicated cloths for string instruments, one for wiping off rosin and one for wiping off hand and finger marks and sweat, and wipe the instruments carefully. There is no sterilization or disinfectant effect, but some effect to remove viruses and bacteria on the surface of the instruments can be expected.

Disinfection guide for Percussion

*1 For products that can be disinfected using neutral detergent, the impact on the product has been confirmed up to a maximum concentration 0.32% of mixed solution, Alkylamine oxides and Polyoxyethylene alkyl ether, The Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a Alkylamine oxides 0.05% solution, Polyoxyethylene alkyl ether above 0.2% solution is effective. Use a solution with the concentration recommended in each country.

*2 For products that can be disinfected using sodium hypochlorite, the impact on the product has been confirmed up to a maximum concentration 0.5% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 0.05% solution is effective. Use a solution with the concentration recommended in each country.

*3 For products that can be disinfected using ethanol, the impact on the product has been confirmed up to a maximum concentration 80% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 70% solution is effective. Use a solution with the concentration recommended in each country.

Percussion

	Wooden bars (Marimba, Xylophone)	Bars (Vibraphone)	Bars (Orchestra Bells, Glockenspiel)
Ethanol *3	Do not use ethanol, as it may cause discoloration or deterioration of the paint or wood materials used. Also never use a wet rag, etc. *Use a clean cloth to carefully wipe off any oil. There is no sterilization or disinfectant effect, but some effect to remove viruses and bacteria on the surface of the instruments can be expected.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.

	Frame (Wooden parts)	Frame (Metal parts)	Metal parts
Ethanol *3	Do not use ethanol, as it may cause discoloration or deterioration of the paint or wood materials used. Also never use a wet rag, etc. *Use a clean cloth to carefully wipe off any oil. There is no sterilization or disinfectant effect, but some effect to remove viruses and bacteria on the surface of the instruments can be expected.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.

Disinfection guide for Guitars

*1 For products that can be disinfected using neutral detergent, the impact on the product has been confirmed up to a maximum concentration 0.32% of mixed solution, Alkylamine oxides and Polyoxyethylene alkyl ether, The Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a Alkylamine oxides 0.05% solution, Polyoxyethylene alkyl ether above 0.2% solution is effective. Use a solution with the concentration recommended in each country.

*2 For products that can be disinfected using sodium hypochlorite, the impact on the product has been confirmed up to a maximum concentration 0.5% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 0.05% solution is effective. Use a solution with the concentration recommended in each country.

*3 For products that can be disinfected using ethanol, the impact on the product has been confirmed up to a maximum concentration 80% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 70% solution is effective. Use a solution with the concentration recommended in each country.

Guitars

	Guitar	Guitar Amplifier
	Body (except strings)	Exterior
Neutral detergent with surfactant *1	1. Apply diluted neutral detergent to a soft, clean cloth, thoroughly wring out the cloth, and then carefully wipe off any oil. 2. Leave it for 5 minutes. 3. Wipe the entire surface thoroughly with a soft, clean, dry cloth. *Do not apply neutral detergent directly to wood parts not protected by paint (fingerboard, bridge, acoustic body interior).	1. Apply diluted neutral detergent to a soft, clean cloth, thoroughly wring out the cloth, and then carefully wipe off any oil. 2. Leave it for 5 minutes. 3. Wipe the entire surface thoroughly with a soft, clean, dry cloth.
Ethanol *3	Do not use ethanol, as it may cause discoloration or degradation.	Do not use ethanol, as it may cause discoloration or degradation.

Disinfection guide for Drums

*1 For products that can be disinfected using neutral detergent, the impact on the product has been confirmed up to a maximum concentration 0.32% of mixed solution, Alkylamine oxides and Polyoxyethylene alkyl ether, The Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a Alkylamine oxides 0.05% solution, Polyoxyethylene alkyl ether above 0.2% solution is effective. Use a solution with the concentration recommended in each country.

*2 For products that can be disinfected using sodium hypochlorite, the impact on the product has been confirmed up to a maximum concentration 0.5% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 0.05% solution is effective. Use a solution with the concentration recommended in each country.

*3 For products that can be disinfected using ethanol, the impact on the product has been confirmed up to a maximum concentration 80% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 70% solution is effective. Use a solution with the concentration recommended in each country.

Drums

	Metal parts	Drum stool
Ethanol *3	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.	Ethanol may be used as long as it is only to wipe the surface lightly. 1. Wipe the surface lightly with a soft cloth that has been moistened with the solution. 2. Immediately wipe with a polishing cloth, etc. so that the liquid does not drip or leave marks.

Disinfection guide for PA Products

*1 For products that can be disinfected using neutral detergent, the impact on the product has been confirmed up to a maximum concentration 0.32% of mixed solution, Alkylamine oxides and Polyoxyethylene alkyl ether, The Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a Alkylamine oxides 0.05% solution, Polyoxyethylene alkyl ether above 0.2% solution is effective. Use a solution with the concentration recommended in each country.

*2 For products that can be disinfected using sodium hypochlorite, the impact on the product has been confirmed up to a maximum concentration 0.5% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 0.05% solution is effective. Use a solution with the concentration recommended in each country.

*3 For products that can be disinfected using ethanol, the impact on the product has been confirmed up to a maximum concentration 80% solution. The Ministry of Health, Labour and Welfare and the Ministry of Economy, Trade and Industry of Japan has stated that disinfection using a 70% solution is effective. Use a solution with the concentration recommended in each country.

PA Products

	Mixer(Digital, Analog), Processor, Power Amplifier, Wall Mount Controller, Digital Control Panel	Speakers	
	Exterior, panel controls(knob, fader, buttons, liquid crystal panel, etc.)	Controls, handle	Speaker Cone
Neutral detergent with surfactant *1	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	1. Wipe with a soft cloth that has been moistened with the solution and thoroughly wrung out. 2. Leave it for 5 minutes. 3. Wipe with a soft cloth that has been moistened with water and thoroughly wrung out. 4. Wipe off any moisture with a dry cloth. *Use a soft cloth and also be careful not to cause scratches by excessive rubbing. Be careful not to allow water to drip into the product interior. Also, wipe thoroughly so that no solution or water remains.	Do not touch speaker cones. And do not wet speaker cones by the disinfectant or water, as it may cause discoloration or degradation.
Sodium hypochlorite *2	Do not use sodium hypochlorite, as it may cause discoloration or degradation.	Do not use sodium hypochlorite, as it may cause discoloration or degradation.	Do not touch speaker cones. And do not wet speaker cones by the disinfectant or water, as it may cause discoloration or degradation.
Ethanol *3	Do not use ethanol, as it may cause discoloration or degradation.	Do not use ethanol, as it may cause discoloration or degradation.	Do not touch speaker cones. And do not wet speaker cones by the disinfectant or water, as it may cause discoloration or degradation.